

Operator	Anne N
Visitor	me
Email	
Chat Info	Fri. 24.04.20 12:21:23

me: Hi have some questions about your Business Wordpress hosting

You are now speaking with Anne N

me: Hi Ann could you answer some questions about your Business wordpress package please

Anne N: Yes, what information do you need

me: Does it includes something like a Plesk interface to manage the website

Anne N: One moment and I will check this for you

me: this is the shared hosting btw

Anne N: The shared hosting Wordpress packages don't have plesk but we have our own control panel that you can access the setting for the website and domain names from

me: ok thanks another question There is managed updates option what does that mean exactly

Anne N: The managed updates takes care of the theme updates for you, if you want to manage the theme updates yourself you can use one of our basic hosting packages

me: theme only not the plugins?

Anne N: Sorry yes also the plug ins

me: thats ok thanks

me: what are the basic hosting packages

Anne N: https://www.ionos.co.uk/hosting/web-hosting?ac=OM.UK.UKo53K411042T7073a&ma_id=99999209&ts=true#packages

Anne N: The above link will take you to our hosting packages, you can use a lot of different builders in these package

me: ah so no wordpress installed?

Anne N: You have the option to use a wordpress app with our hosting packages

me: ah ok

me: think the managed option will be better for my client

Anne N: No problem, we have a 30 day money back guarantee on all of our products and you can also upgrade or downgrade as needed. We also offer 24/7 technical support

me: Ok thats great thank you very much

Anne N: Thank you and please let us know if you need any help or further information, stay safe

me: thanks you stay safe yoo

me: too